

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
0	Message sent	OpenMarket successfully sent the message to the carrier's network.		Retry Prohibited	SMS Messaging	No
1	Processing request			Retry Prohibited	SMS Messaging	No
2	Message accepted				SMS Messaging	Conditional
3	Message buffered with carrier and waiting for a response			Retry Prohibited	SMS Messaging	No
4	Message delivered	The carrier successfully delivered the message to the end user.		Retry Prohibited	SMS Messaging	No
301	Only one top level request element is permitted			Retry Prohibited	SMS Messaging	No
303	The required version attribute of the request element was not found in the request			Retry Prohibited	SMS Messaging	No
304	The required protocol attribute of the request element was not found in the request			Retry Prohibited	SMS Messaging	No
306	The XML POST parameter cannot be empty			Retry Prohibited	SMS Messaging	No
307	The request was an ill-formed XML document	Common cause would be setting a url_encoded content-type, missing parameters or incorrect syntax in the XML		Retry Prohibited	SMS Messaging	No
321	Invalid request version			Retry Prohibited	SMS Messaging	No
322	Invalid request protocol			Retry Prohibited	SMS Messaging	No
323	Invalid request type			Retry Prohibited	SMS Messaging	No
339	Carrier ID is not an integer.	The carrier ID is not an integer, or the carrier ID attribute was submitted with a null value.		Retry Prohibited	SMS Messaging	No
341	Transaction failed; Carrier ID does not exist	Verify the carrier ID used in the message submitted to OpenMarket.		Retry Prohibited	SMS Messaging	No
345	Unable to determine carrier ID from destination address	Number not associated with a carrier our system supports. Verify from MO SMS if possible. Please contact OpenMarket support for further information.		Retry Prohibited	SMS Messaging	No

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
349	Destination address contains non-numeric characters	Double check your numbers for improper input		Retry Prohibited	SMS Messaging	No
350	A destination address is required	Check the destination address against the OpenMarket Deactivated Numbers Reports; if the number is listed you cannot resubmit the billing to the destination address unless you receive an opt-in from a wireless subscriber		Retry Prohibited	SMS Messaging	No

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
351	Transaction failed: Invalid destination address value	<p>Error 351 occurs in two general scenarios:</p> <p>1. The 351 error is returned in the response to an MT submit. In this scenario the destination address in the message was not provided or was not properly formatted.</p> <p>2. The 351 error is returned in a delivery receipt or in response to a Query API call. In this scenario, the 351 error can have multiple meanings, some of which are dependent upon the destination mobile operator:</p> <p>* The destination address does not belong to the mobile operator.</p> <p>* For US operators AT&T, T-Mobile, and MetroPCS, the error may also mean the phone number belongs to a prepaid user who does not have sufficient credits to receive an SMS message.</p> <p>* For US operator T-Mobile, the error may mean the end user is not provisioned to receive SMS from all short codes or specific short codes. Additionally, T-Mobile US does not deliver short code SMS to any of its resellers' numbers. You will receive this error if you attempt to send a short code MT to a T-Mobile reseller number. A reasonable course of action would be to retry using a US long code as the MT source address.</p>	<p>* Global SMS: In most cases OpenMarket does not receive information from global operators to further refine the error case."</p>		SMS Messaging	<p>Conditional</p> <p>In general, mobile operators do not want SMS senders to retry MT messages, which have failed with OpenMarket error 351. However, given the range of different possible root causes, OpenMarket does not think it is unreasonable to retry. For example, retry once every day over the course of 7 days.</p> <p>The first check you should make for US and Canada phone numbers follows: Submit a preview request to verify the carrier ID. If the response indicates a carrier ID other than the one used in the MT (resulting in the 351 error), resubmit the MT to the new carrier.</p>

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352	Invalid destination address country code	This error occurs in MTs when the country calling code of the destination address does not match the country provisioned for the source address. This error also occurs if a standard rate (charge type 0) MT is submitted to a destination address outside of the US and Canada.		Retry Prohibited	SMS Messaging	No
353	Message text or data is required	Cannot send blank messages		Retry Prohibited	SMS Messaging	No
354	Message text is not long enough	Cannot send blank messages		Retry Prohibited	SMS Messaging	No
355	Message text is too long	If the mlc option was submitted with a value of 0 or the default value of 0 is applied, the submitted message will be rejected if the message text or data length is greater than the maximum single segment message length allowed: generally 160 characters for 7BIT datacoding and 70 characters for the UCS2 datacoding.		Retry Prohibited	SMS Messaging	No
358	Message from is too long	Message requires a source address, verify one is provided, and is correct		Retry Prohibited	SMS Messaging	No
365	Strict international addressing is enforced, please use a country code + national number	Ensure you address are set with the proper source types, most likely use TON = 1 and begin the number with the destination country code.		Retry Prohibited	SMS Messaging	No
366	Invalid message length control option	There are only 3 valid values for this option: 0, 1 and 2		Retry Prohibited	SMS Messaging	No
367	Invalid source TON value	Source ton most likely needs to be 3 when using short codes, 1 when using long codes		Retry Prohibited	SMS Messaging	No
368	Invalid source address value	Message requires a source address, verify one is provided, and is correct for the locale of the destination address.		Retry Prohibited	SMS Messaging	No
369	Account not permitted to use an alphanumeric source address			Retry Prohibited	SMS Messaging	No

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
370	Account not permitted to use a short code source address	This most likely indicates an account provisioning issue. Check with OpenMarket		Retry Prohibited	SMS Messaging	No
373	Invalid destination TON value	Ensure that your Destination TON value equals 1 or 0 (international or unknown) for phone numbers		Retry Prohibited	SMS Messaging	No
374	Preview lookup request failed	Preview may have timed out, reattempt, contact support if persistent		Retry Prohibited	SMS Messaging	No
375	Source address denied	Account not configured to send from this short code, ensure correct account or contact support		Retry Prohibited	SMS Messaging	No
376	Account not permitted to use premium billing options	Premium SMS is no longer supported.		Retry Prohibited	SMS Messaging	No
377	Invalid SMS charge type	Charge type must be either 0 for US and Canada standard rate SMS, or 20 for international SMS.		Retry Prohibited	SMS Messaging	No
378	Invalid premium billing charge amount	Account not configured to send charge amount, possible currency issue		Retry Prohibited	SMS Messaging	No
379	Invalid user data header			Retry Prohibited	SMS Messaging	No
380	Invalid data coding scheme	The value of the datacoding attribute submitted in the message is not a supported value.		Retry Prohibited	SMS Messaging	No
381	Invalid characters used with selected data coding scheme			Retry Prohibited	SMS Messaging	No
382	Invalid source or destination port			Retry Prohibited	SMS Messaging	No
383	Message data and text attributes cannot be used at same time	If sending data, no text can be sent		Retry Prohibited	SMS Messaging	No
384	Invalid message data			Retry Prohibited	SMS Messaging	No
388	Binary messaging is not supported for this carrier	Carrier does not support WAP push or similar data transfer		Retry Prohibited	SMS Messaging	No
397	WAP Pushes require the optional URL parameter to be included			Retry Prohibited	SMS Messaging	No
398	WAP Pushes not supported for this type of carrier			Retry Prohibited	SMS Messaging	No

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
420	Invalid account ID or account password	account ID and password do not match, please double check both		Retry Prohibited	SMS Messaging	No
431	Invalid account ID	Account ID incorrect, or formatted incorrectly		Retry Prohibited	SMS Messaging	No
432	Account access permanently blocked	Your account has been blocked, please consult your sales rep for more information		Retry Prohibited	SMS Messaging	No
433	Account access denied			Retry Prohibited	SMS Messaging	No
451	Account mobile originated deliver profile incorrectly setup	Contact OpenMarket Support if you see this error in your OpenMarket SMS reports.			SMS Messaging	No
540	Invalid Request - <details about the parameter in error>	The response message <details> varies depending on the input parameter in error.		No	SMS Messaging	No
560	Message recipient not authorized by carrier to receive the message			Retry Prohibited	SMS Messaging	No
561	Content blocked by carrier	This error usually occurs for Verizon MTs in cases where the content rating assigned by Verizon to the short code is not compatible with the content filtering rating on the mobile subscriber's account.		Retry Prohibited	SMS Messaging	No
562	Short code not active			Retry Prohibited	SMS Messaging	No
563	Short code expired			Retry Prohibited	SMS Messaging	No
564	Short code blocked			Retry Prohibited	SMS Messaging	No
565	Reseller address blocked by carrier			Retry Prohibited	SMS Messaging	No
566	Destination address blocked by carrier			Retry Prohibited	SMS Messaging	No
568	Destination address not provisioned for SMS	Verizon numbers only. Consumer's rate plan does not include SMS.		Retry Prohibited	SMS Messaging	No
569	Destination address suspended by carrier	Verizon numbers only. Destination address suspended by carrier.		Retry Prohibited	SMS Messaging	No
570	Invalid charge amount: charge amount not allowed for charge type	Customer submitted an MT with charge type 20 and included a charge amount.		Retry Prohibited	SMS Messaging	No

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
571	Campaign rejected by carrier			Retry only if and when the campaign has been corrected with the carrier. Contact your account manager if you receive this error.	SMS Messaging	No
572	Campaign information is not provisioned for this carrier or is not active.			Retry only if and when the campaign or program ID has been corrected.	SMS Messaging	No
573	Short code blocked by subscriber	Applies to failed messages where the subscriber has asked to have the short code blocked from their phone number. Additional messages from the same short code may not be sent to the phone number unless the subscriber opts in again.			SMS Messaging	No
574	Subscribers are not allowed to receive or send messages on this short code.	Indicates that for a given short code, new subscribers are not allowed to receive or send messages. This error returned by Sprint and Virgin Mobile USA.			SMS Messaging	No
575	Account not permitted to submit preview requests				SMS Messaging	No
576	Campaign blocked				SMS Messaging	No
577	US SMS Demo Product required for this short code	Contact your account manager for a demo of US standard rate SMS.			SMS Messaging	No
578	Demo product expired	The SMS demo you are using for US or International SMS has expired. Contact your account manager.			SMS Messaging	No
579	Destination address not provisioned for this demo product	Contact OpenMarket Support to provision the phone number to use with the demo product.			SMS Messaging	No

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
580	Demo product transaction limit exceeded	If you are using an SMS demo, you have reached the limit of MTs you can send with the demo. If you are using the Preview Lookup demo, you have reached the limit of Preview Lookups available for the demo. Contact your account manager.			SMS Messaging	No
581	Prepaid subscriber out of credits			You may retry every 24 hours for no more than seven days.	SMS Messaging	Yes
588	Invalid T-Mobile US subscriber. Possible causes: out of credits, suspended, content blocked, or not a T-Mobile subscriber			Retry Prohibited	SMS Messaging	No
590	Invalid purpose for India SMS	See the OpenMarket SMS Integration Guides section titled Sending SMS messages to end users in India."			SMS Messaging	No
591	Monthly MT limit exceeded	You may contact your account manager if you would like to increase your monthly international MT limit.			SMS Messaging	No
592	Your account is not provisioned for international SMS	You may contact your account manager if you would like to sign up for international SMS.			SMS Messaging	No
603	Content blocked by user opt-out (MO: STOP)	This code can be returned in a delivery receipt for an MT originating from a North American SMS-enabled toll free number or SMS-enabled US land line number. Messaging may resume to the end user if the end user opts back in to your content.			Messaging	No
700	Invalid number of ticket elements in request	This error is returned in the SMS V3 HTTP Query API if more than one ticket is sent in the request.			Messaging	No
711	Ticket ID does not exist.				SMS Messaging	No
810	Failed message delivery	All Carriers--Failed message delivery: retry prohibited. Text message delivery failed.			SMS Messaging	No

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
811	Message Delivery Error - Message expired	OpenMarket and the destination mobile operator attempted to deliver the message to the destination address for the duration of the MT validity period. If you did not supply a validity period in the MT, MT delivery is generally retried for three days before expiring the MT.			SMS Messaging	Yes
815	Message Delivery Error - Message submitted to but not acknowledged by carrier			Retry permitted for US Standard Rate and international SMS	SMS Messaging	Yes
1000	System error: General error occurred while processing request			Retry Prohibited	System	No
1010	Temporary internal system error				System	Yes

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
1020	Temporary external system error	If retries fail beyond the recommended retry period please contact OpenMarket Support for assistance troubleshooting.		<p>All Carriers: Retry every 24 hours for a period of seven days.</p> <p>T-Mobile USA: A 1020 response for for this carrier may either indicate a system error within T-Mobile USA or the following for the phone number:</p> <p>Content Blocking/Blacklisting/Family Allowance is enabled. It is important to note the only way family allowance; content blocking or blacklisting occurs is if the mobile subscriber called into T-Mobile customer care and specifically requested blocking of short code services.</p> <p>T-Mobile USA does not provide sufficient detail for OpenMarket to distinguish between the two potential causes for the 1020 response code.</p>	System	Yes
1030	External system error			Retry Prohibited	System	No
3041	US standard rate message blocked by the OpenMarket deactivated numbers firewall	Occurs when a US standard rate SMS message is sent to a deactivated number.			SMS Messaging	No
	A 4xx code indicates that Bandwidth or the downstream carrier has identified some element of the message request unacceptable. Repeating the request will produce the same result.					

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
4001	service-not-allowed	Message was rejected for reasons other than those covered by other 4xxx codes	This is a general error that the service you are attempting to use is not allowed; you may have inaccurate permissions, formatting or may not be able to use that service.			
4106	EC_BLOCKED_BY_DLT	Message blocked by DLT Scrubbing.	Message sent, not delivered			
4107	EC_DLT_SCRUBBING_TIMEOUT	Timeout while performing DLT Scrubbing.	Message sent, not delivered			
4108	EC_SENDER_BLOCKED_BY_DLT	Sender blocked by DLT Scrubbing.	Message sent, not delivered			
4109	EC_TELEMARKETER_BLOCKED_BY_DLT	Telemarketer blocked by DLT Scrubbing.	Message sent, not delivered			
4110	EC_ENTITY_BLOCKED_BY_DLT	Entity blocked by DLT Scrubbing.	Message sent, not delivered			

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
4111	EC_TEMPLATE_BLOCKED_BY_DLT	Template blocked by DLT Scrubbing.	Message sent, not delivered			
4112	EC_ENTITY_NOT_FOUND	No record found with EID as primary key	Message sent, not delivered			
4113	EC_ENTITY_NOT_REGISTERED	No entry of entity on the platform.	Message sent, not delivered			
4114	EC_ENTITY_INACTIVE	Entity is inactive on the platform.	Message sent, not delivered			
4115	EC_ENTITY_BLACKLISTED	Entity is blacklisted on all platforms	Message sent, not delivered			
4116	EC_INVALID_ENTITY_ID	Received wrong entity id format or no entity id tag	Message sent, not delivered			

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
4117	EC_ENTITY_ID_NOT_ALLOWED_FOR_TM	Principal entity is not allowed for the TM	Message sent, not delivered			
4118	EC_TELEMARKETER_NOT_REGISTERED	No entry of TMID on the platform.	Message sent, not delivered			
4119	EC_TELEMARKETER_INACTIVE	Telemarketer is inactive on the platform	Message sent, not delivered			
4120	EC_TELEMARKETER_BLACKLISTED	Telemarketer is blacklisted on all platforms	Message sent, not delivered			
4121	EC_HEADER_NOT_FOUND	No record found with header (case sensitive) as primary key	Message sent, not delivered			
4122	EC_HEADER_INACTIVE	Header is inactive on the platform	Message sent, not delivered			

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
4123	EC_HEADER_BLACKLISTED	Header is blacklisted on all platforms	Message sent, not delivered			
4124	EC_PEID_NOT_MATCHED_WITH_HEADER	Principle Entity Id is not matched with Header Id	Message sent, not delivered			
4125	EC_HEADER_IN_FREEPOOL	Header in free pool	Message sent, not delivered			
4126	EC_TEMPLATE_NOT_FOUND	No record found with Template Id as primary key/no template found	Message sent, not delivered			
4127	EC_TEMPLATE_INACTIVE	Template is inactive on the platform	Message sent, not delivered			
4128	EC_TEMPLATE_BLACKLISTED	Template is blacklisted on all platforms	Message sent, not delivered			

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
4129	EC_TEMPLATE_NOT_MATCHED	Template not matched for given Template ID	Message sent, not delivered			
4130	EC_HEADER_NOT_REGISTERED_FOR_TEMPLATE	Header is not registered for the template	Message sent, not delivered			
4131	EC_TEMPLATE_VARIABLE_EXCEEDED_MAX_LENGTH	Variable length exceeded the max configured length	Message sent, not delivered			
4132	EC_ERROR_IDENTIFYING_TEMPLATE	Error in identifying the template	Message sent, not delivered			
4133	EC_INVALID_TEMPLATE_ID	Received wrong Template id format or no Template id tag.	Message sent, not delivered			
4134	EC_TEMPLATE_NOT_REGISTERED_TO_ENTITY	Template does not belong to PE	Message sent, not delivered			

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
4135	EC_PROMOTIONAL_TEMPLATE_USED_ON_OTHERS_HEADER	Promotional Template used on other/transaction header	Message sent, not delivered			
4136	EC_INVALID_TEMPLATE_TYPE	Invalid template type	Message sent, not delivered			
4137	EC_PREFERENCE_NOT_MATCHED	Blocked in preferences with MSISDN as PK.	Message sent, not delivered			
4138	EC_INVALID_PROMO_TIME	Block promo hours (9PM to 10AM)	Message sent, not delivered			
4139	EC_SE_CATEGORY_BLOCK	SE category blocking on fully DND, if consent not available	Message sent, not delivered			
4140	EC_CONSENT_FAILED	General error code for Consent	Message sent, not delivered			

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
4141	EC_SCRUBBING_FAILED	General error code in case of any exceptions.	Message sent, not delivered			
4142	EC_TLV_PEID_NOT_FOUND	TLV PEID missing/empty/null	Message sent, not delivered			
4143	EC_TLV_TMPID_NOT_FOUND	TLV TMPID missing/empty/null	Message sent, not delivered			
4301	malformed-invalid-encoding	Malformed message encoding	The message contains invalid characters that are not supported. Bandwidth cannot re-encode message for destination.			
4302	malformed-invalid-from-number	Malformed From number	The From number associated with the message is a number not routable to a carrier or valid in the industry (Ex: a 9 digit number).			
4303	malformed-invalid-to-number	Malformed To Number	The To number associated with the message is a number not routable to a carrier or valid in the industry (Ex: a 9 digit number).			
4350	malformed-for-destination	Malformed message encoding	Message passed validation on receive stage, but failed on send. This is likely because the destination number (To) is an invalid number.			

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4401	rejected-loop-detected	Message is looping from carrier back to BW	Message is looping within Bandwidth. the destination or To number is mis provisioned or there is a configuration with the message that is causing a situation where a message is being sent repeatedly between the same numbers. We see this commonly when a local or toll free number sends to an invalid shortcode.			
4403	rejected-forbidden-from-number	Messaging forbidden on From number	Messaging on this From number is forbidden most commonly because the number does not belong to BW or the account. Other reasons include it is not enabled in the Bandwidth Dashboard, the TN is aging, or it is an invalid number (i.e. 1111111111)			
4404	rejected-forbidden-to-number	Messaging forbidden on To number	Messaging on this To number is forbidden. This could be the number is not active, not enable for messaging or is an invalid number (i.e. 1111111111)			
4405	rejected-unallocated-from-number	Unallocated from number	The From telephone number is considered unallocated when the number does not exist in our database as an active number. This number is either not enabled for messaging at the industry level, or the number is not yet released in the industry			

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4406	rejected-unallocated-to-number	Unallocated to number	The To number associated with this message, while a valid North American number, is not yet assigned to a carrier and the message cannot be sent downstream.			
4407	rejected-account-not-defined-from-number	From Number is associated with account	Undefined source account id. The From number associated with this message is not associated with this account, is an invalid number or not configured appropriately to send messages.			
4408	rejected-account-not-defined-to-number	To Number not associated with account	Undefined destination account id. The To (destination) number is not associated with an account, is an invalid number or not configured correctly to receive messages.			
4409	rejected-invalid-from-profile	Invalid destination profile	Bandwidth failed to create destination. The destination profile is considered invalid, most often this is because the destination number does not support MMS.			
4410	media-unavailable	Could not download media	There was an error retrieving the media from the media web server. Check the media URL and try to access directly to see if the media can be fetched successfully.			
4411	rejected-message-size-limit-exceeded	Combined size of media too large	The total size of MMS message media/attachments exceeded the max file size supported			
4412	media-content-invalid	Failed to parse Content-Type for media	The media content type is not a supported media content type.			

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4420	rejected-carrier-does-not-exist	No Route to Destination Carrier	The upstream carrier associated with the message does not exist in Bandwidth configuration			
4421	rejected-forbidden-no-destination	No Route to Destination Carrier	The message cannot be sent downstream as the account associated with the message does not have permission to send to this destination. You may not be provisioned to send to this destination.			
4431	rejected-forbidden-shortcode	Messaging on shortcode forbidden	The message cannot be sent as the account associated with the message is not provisioned for Short code messaging			
4432	rejected-forbidden-country	Messaging to country forbidden	Bandwidth system indicates the account associated with the message is not enabled for messaging this zone, this country or this country is outside of messaging reach (specifically for MMS).			
4433	rejected-forbidden-tollfree	Messaging on Toll Free Number Forbidden	The account associated with this message is not enabled for toll free messaging			
4434	rejected-forbidden-tollfree-for-recipient	Messaging to Toll Free Number Forbidden	Messaging to this toll free number is not allowed. Number is likely not enabled for messaging or not active.			
4435	forbidden-too-many-recipients	Too Many Recipients	The group message has too many recipients. When sending Group Messages, there's a maximum of 10 participants in a Group.			
4451	rejected-wrong-user-id	Invalid User Id	The user id is not a valid id. Verify the user ID and retry the message			

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4452	rejected-wrong-application-id	Invalid Application ID	The Application ID specified is not a valid Application Id, or the Application ID is not associated with the account			
4470	rejected-spam-detected	Rejected as SPAM (future)	This message has been filtered and blocked by a downstream carrier for spam. Messages can be blocked for a variety of reason, including but not limited to volumetric filtering, content blocking, SHAFT violation, A2P			
4481	rejected-from-number-in-blacklist	From Number in black list	The From number has been flagged by Bandwidth as prohibited from sending messages. This is typically because Bandwidth or a downstream carriers has several violations; reports of spam, P2P violations, associated with this number.			
4482	rejected-to-number-in-blacklist	To Number in black list	The number you are attempting to send to is blocked from receiving messages.			
4492	reject-emergency	Message to emergency number forbidden	Messaging to an emergency number is forbidden			
4493	rejected-unauthorized	Unauthorized	Bandwidth service indicates the sender is not authorized to send messages from the account.			
4700	invalid-service-type	Carrier Rejected as Invalid Service Type	Carrier rejected message for invalid service type. This usually means messaging (SMS or MMS) is not supported by the carrier or handset.			
4701	destination-service-unavailable	Destination is not reachable and SMS service is not available.	Carrier service is reporting the destination is not reachable or the SMS service is not available.			

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4702	destination-subscriber-unavailable	Destination subscriber is unavailable.	This error indicates the subscriber is unavailable. There are several reasons for this; the subscriber has turned off handset, the destination is unreachable or barred, the GSM subscriber is busy for outbound SMS, SIM card is full, voicemail is full, or cannot reach the destination handset and has stored the message for retry in its « Store & Forward » function.			
4720	invalid-destination-address	Carrier Rejected as Invalid Destination Address	Carrier Rejected as Invalid Destination Address. This could mean the number is not in the numbering plan (area code does not exist or the number is just invalid) or the number is not enabled for messaging (like a landline). Additionally, for toll free messages to TMobile, this could also mean the user has opted to block all toll free and short code traffic			
4721	destination-tn-deactivated	TN on deactivation list	The phone number you are attempting to send to is on the deactivation list. It is not associated with a carrier to be able to receive messages or is inactive.			
4730	no-route-to-destination-carrier	No route to destination carrier or no roaming route exists.	Carrier is reporting there is no route available for message. This could be because no routing exists to destination, no roaming route is available, the destination handset is roaming on a network that cannot be reached, no SS7 route, or routing was denied			

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4740	invalid-source-address-address	Carrier Rejected as Invalid Source Address	Carrier is rejecting the message due to invalid source address - the number does not exist in the numbering plan. Other reasons for this error code is the source carrier is invalid or disabled or source not authorized or the number type is not supported.			
4750	destination-rejected-message	Carrier Rejected Message	The destination carrier has rejected the message but provided no specific reason. For AT&T traffic, this could be a prepaid user whose account is out of money, a subscriber that is provisioned to not receive this type of SMS or it was identified as Spam			
4751	destination-rejected-message-size-invalid	Message is too long or message length is invalid for the carrier.	Carrier has rejected for message length is invalid or too long.			
4752	destination-rejected-malformed	Message is malformed for the carrier.	Carrier is rejecting the message malformed; this could be because of a blank message, unacceptable data value, the receiving SMSC or SME does not accept messages with more than 160 characters, syntax error, content is invalid, message ID is invalid, invalid parameter length, expected TLV missing, invalid TLV value, invalid data coding scheme, invalid number of destinations, error in the optional part of the PDU body, TLV not allowed, or XML validation error.			

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4770	destination-spam-detected	Carrier Rejected as SPAM	The Carrier is reporting this message as blocked for SPAM. Spam blocks could be a result of content, SHAFT violations (including specific keywords), originating address has been flagged for repeated spam content			
4775	destination-rejected-due-to-user-opt-out	Carrier Rejected due to user opt out	User has opted out of receiving messages from a particular sender. Remove the destination TN from subscriber list and cease communication with the destination.			
4780	p2p-volume-violation	Carrier rejected due to P2P volumetric violation	Carrier rejected due to P2P volumetric violation. You are sending at a higher rate (mps) than is allowed for P2P traffic. Please contact BW support to review your account settings and ensure you are utilizing the appropriate A2P channels for high volume traffic			
4790	destination-rejected-sc-not-allowed	Carrier Rejected Due to Short Code Restriction	Carrier Rejected Due to Short Code Restriction. Destination address blocked by mobile operator, destination cannot receive short code messages, or the mobile operator blocked the destination from receiving messages from this short code for some other reason.			

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
4791	destination-rejected-campaign-not-allowed	Carrier Rejected Short Code Campaign Not Allowed	Carrier Rejected SC Campaign Not Allowed or blocked by the mobile operator			
4792	destination-rejected-sc-not-provisioned	Carrier Rejected Short Code Not Provisioned	Short Code not provisioned on mobile operator's network.			
4793	destination-rejected-sc-expired	Carrier Rejected Short Code Expired	Short Code expired with the mobile operator			
	A 5xx code indicates that either Bandwidth or the downstream carrier has reported a service failure. For Bandwidth failures, the customer can retry the request and expect a different result. For carrier errors a retry may also yield a different result however the customer should limit to a single retry attempt as the error encoding schema and strategy varies greatly by carrier and while Bandwidth endeavors to normalize carrier codes into predictable values there can be exceptions.					
	Bandwidth Service Failures					
5101	temporary-app-shutdown	Application Error	App going down. Message not received. Sender should send this messages later or to other host.			

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
5106	impossible-to-route	Impossible to route / Attempt to deliver through retries has failed.	Impossible to route / Attempt to deliver through retries has failed.			
5111	temporary-app-connection-closed	Application Error	Received messaged for connection which is already removed.			
5201	temporary-rout-error-retries-exceeded	Application Error	Bandwidth service expired the message after attempts to deliver through retries failed.			
5211	temporary-app-error-app-busy	Application Error	Bandwidth service application is temporarily busy so it cannot receive messages at this time			
5220	temporary-store-error	Application Error	Message not received. Cannot save message to store.			
5231	discarded-concatenation-timeout	Application Error	Bandwidth did not receive all parts of message. Message can not be sent.			
5500	message-send-failed	General Message Send Failure	The destination carrier has reported a general service failure with sending the message.			
5501	message-send-failed	General Message Send Failure	The message is unable to send as no destination is available.			

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
5600	destination-carrier-queue-full	Carrier Service Unavailable	Carrier Service Unavailable. This could result from network congestion, messaging queue full on the vendor side, throttling error on the vendor side.			
5610	submit sm-or-submit multi-failed	Carrier Service Failure	The downstream carrier application is experiencing an error. submitting the message has failed or cancelling message has failed			
5611	temporary-route-error-retries-exceeded	Carrier Service Failure	The downstream carrier is reporting the message expired in their system when attempts to retry sending failed.			
5620	destination-app-error	Carrier Application Error	The carrier is reporting a general error associated with their application processing the message.			
5630	message-not-acknowle	Carrier Application Error	NACK - no response or acknowledgement received from the carrier			
5650	destination-failed	Carrier Service Failure	Carrier Service is reporting a failure to send to destination (mobile operator or handset).			
5999	unknown-error	Unknown error from Bandwidth	Unknown error generated by Bandwidth when Bandwidth core reports an unknown error			
6500	Invalid request -				Messaging	No
6501	Account not enabled for service.				Number Profile	No
6502	Invalid request - Invalid phone number				Number Profile	No
6503	Unable to determine carrierId				Number Profile	No
6504	Carrier not supported				Number Profile	No
6505	Phone number not found with carrier				Number Profile	No
6509	Invalid request - HTTP method is not allowed.				Number Profile	No

Response Code	Message	Notes	Explanation	Retry Logic	Category	Is Retryable
6510	Invalid request - Not a valid API version:				Number Profile	No
6511	Invalid request - Unsupported query parameter:				Number Profile	No
6512	Invalid request - Invalid carrierId				Number Profile	No
6513	Invalid request - Invalid types				Number Profile	No
6514	No device info found				Number Profile	No
6515	Invalid request - Missing types				Number Profile	No
6520	Permission denied to external system.				Number Profile	No
6522	Response exceeded maximum timeout.				Number Profile	Yes
6524	Account not enabled for infoTypes (list of infoTypes)				Number Profile	No
9902	delivery-receipt-expired	Timed out waiting for delivery receipt. The reason a delivery receipt was not received is not known.	Bandwidth timed out waiting for the delivery receipt, this could be because the downstream provider did not send the requested delivery receipt or they sent after the system timed out at two hours.			
9999	unknown-error	Unknown error from downstream. Carrier reported a failure code that is unknown to Bandwidth.	Bandwidth does not recognize the vendor's error response or does not have the vendor code mapped internally			